New connections/Additional Load, where power supply can be provided from existing network **Format VI**

Month-Oct'26

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	Within three days (3) in metropolitan areas, seven days (7) in other municipal areas and fifteen days (15) in rural areas	2575	13084	15659	9629	0	9629	6030
Where RoW or road cutting permission is required	Additional 7 days where RoW or road cutting permission is required	1	1	2	2	0	2	0